

SITE SURVEY REPORT

Packaging Condition Visual Inspection

Prepared for	Example Logistics Team (fictional)
Date	09 Oct 2026
Site	Example receiving bay / fictional parcel
Prepared by	Demo receiver (fictional)

FORM

Packaging Condition Visual Inspection

About this inspection

Record receipt time and shipment reference. Before opening or moving the item, film the unopened package from multiple sides and note visible marks. If opening is authorised, preserve the packaging and record how the contents were packed. Video documents appearance and sequence only. It does not prove when damage occurred, contents integrity, carrier responsibility or claim eligibility. Follow the applicable carrier, supplier and insurance terms.

COMPLETED SAMPLE: the site, organisation and inspector are fictional. Portrait footage was generated in Google Flow. The written observations are scripted, not findings from a real inspection.

1. Site and visit details

Report reference	DEMO-PACK-001
Site or asset	Example receiving bay / fictional parcel
Visit stage	Illustrative arrival check
Visit date	09 October 2026
Organisation	Example Logistics Team (fictional)
Inspector	Demo receiver (fictional)
Work order reference	Not supplied - demonstration only
Visibility and access	AI-generated views; real access and lighting unverified

Confirm real site identity, access, visit time and applicable work order in a live inspection. Missing information must not be interpreted as checked or satisfactory.

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Walk Cam evidence**2. Shipment reference and scene**

WC-01 / Flow example frames at 00:01, 00:04 and 00:07

1. A staged carton is shown at a receiving area; tracking identity is fictional.
Illustrative observation - verify against the real site before use.

**3. Unopened exterior**

WC-02 / Flow example frames at 00:01, 00:04 and 00:07

1. The illustrative carton exterior and a corner are visible.
Illustrative observation - verify against the real site before use.



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Walk Cam evidence**4. Visible mark in context**

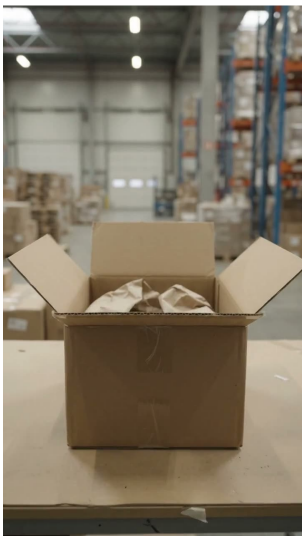
WC-03 / Flow example frames at 00:01, 00:04 and 00:07

1. A visibly crushed corner is illustrated on the staged carton; timing and cause are unknown.
Illustrative observation - verify against the real site before use.

**5. Packing material after opening**

WC-04 / Flow example frames at 00:01, 00:04 and 00:07

1. The staged open box shows paper cushioning; the item is not visible, and its condition is unknown.
Illustrative observation - verify against the real site before use.



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Review and acknowledgement**6. Review and next actions**

Visible condition summary	The staged clips show a carton in context, unopened exterior, a visibly crushed corner and a separate open-box packing view. The synthetic sequence is not evidence of one real shipment.
Follow-up action	Preserve the carton and packing, notify the supplier or carrier under the relevant procedure, and capture any required still photos and references.
Areas not evidenced	Real shipment identity, continuity between synthetic clips, transit history, concealed item condition, cause or timing of the corner damage, and claim entitlement were not established.
Review status	Illustrative example only - no real-site acceptance decision

Video documents appearance and sequence only. It does not prove when damage occurred, contents integrity, carrier responsibility or claim eligibility. Follow the applicable carrier, supplier and insurance terms.

7. Inspection scope and acknowledgement

SAMPLE WORDING FOR ADAPTATION: This fictional sample shows a visual evidence route only. Any claim or liability decision depends on the actual shipment, carrier conditions, photographs and preserved materials.

Purpose and limit	Video documents appearance and sequence only. It does not prove when damage occurred, contents integrity, carrier responsibility or claim eligibility. Follow the applicable carrier, supplier and insurance terms.
Corrections and follow-up	Give the relevant people the observations, note any disagreement and record remedial work and a later check.
Immediate hazards	Escalate suspected immediate hazards through the site safety process; a recording does not control a hazard.
Evidence and privacy	Keep original clips, timestamps and comments under the applicable privacy and retention policy. Avoid filming unrelated people or confidential material.
Suggested acknowledgement	I have received the visual record and had an opportunity to comment. Acknowledgement is not automatic acceptance of service performance or a waiver of rights.
Site contact comments / signature	Not obtained - demonstration only
Inspector signature	Not obtained - demonstration only

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Sources and template notes

8. Supporting guidance

UPS · Supporting documents for claims	Specifies photos of outer package, shipping label, damaged item and how it was packed for damage claims. See the source link on the accompanying landing page.
FedEx · How to file a claim for a damaged package	Advises retaining original packaging for inspection and providing supporting damage evidence. See the source link on the accompanying landing page.
Review date	09 October 2026

These sources inform the scope notes but do not endorse this sample. The fictional clips do not establish compliance or specialist findings.