

SITE SURVEY REPORT

Car Rental Visual Inspection

Prepared for	Example Rental (fictional)
Date	09 Oct 2026
Site	DEMO CAR 01 / Collection
Prepared by	Demo inspector (fictional)

FORM

Car Rental Visual Inspection

About this inspection

This report records visible vehicle condition at collection. Read the vehicle details, review each recorded observation and compare the evidence with the car before handover. Use a separate report at return.

COMPLETED SAMPLE: all vehicle, organisation and person details are fictional. Images come from AI-generated demonstration clips; observations are scripted. This example is not evidence of an actual vehicle inspection.

1. Vehicle and handover details

Report reference	DEMO-RENTAL-001
Inspection stage	Collection / pre-rental
Vehicle reference	DEMO CAR 01
Vehicle description	Silver compact hatchback (illustrative)
Registration / VIN	Not recorded in this demonstration
Rental agreement reference	Not provided - sample only
Rental operator / branch	Example Rental / demonstration branch
Inspection date	09 October 2026
Inspector	Demo inspector (fictional)
Customer / driver	Not recorded - sample only
Odometer / fuel or charge	Not captured in the example clips
Inspection conditions	Generated footage; actual lighting and weather not recorded

Complete the registration, agreement reference, mileage and fuel or charge in a live handover. A missing value must not be interpreted as checked or satisfactory.

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Walk Cam evidence**2. Bodywork & bumpers**

WC-01 / stills at 00:01, 00:04 and 00:07

1. Rear door: a scratch beneath the handle. Moving closer to show the mark.
Illustrative observation - requires review before a live handover.

**3. Wheels & visible tyres**

WC-02 / stills at 00:01, 00:04 and 00:07

1. Visible scuffing on the outer edge of this alloy wheel.
Illustrative observation - requires review before a live handover.



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Walk Cam evidence and review

4. Glass, mirrors & lights

WC-03 / stills at 00:01, 00:04 and 00:07

1. A stone chip is visible near the lower corner of the windscreen.
Illustrative observation - requires review before a live handover.



5. Interior & luggage area

WC-04 / stills at 00:01, 00:04 and 00:07

1. A pale mark is visible on this rear seat cushion.
Illustrative observation - requires review before a live handover.



6. Review and next actions

Condition summary	Door scratch, alloy-rim scuffing, windscreen chip and rear-seat mark illustrated in the footage.
Before releasing the vehicle	Review observations with the customer, record any omissions and complete the appropriate vehicle safety checks separately.
Areas not evidenced	Full vehicle walkaround, all tyre surfaces, boot contents, accessories, odometer and fuel or charge are not fully evidenced in these clips.
Handover status	Demonstration only - no vehicle released

These four clips illustrate the workflow and may vary in vehicle detail. They do not establish roadworthiness, hidden damage, fair wear and tear, repair costs or responsibility.

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Inspection terms - sample wording**7. Inspection terms and acknowledgement - template**

SAMPLE WORDING FOR ADAPTATION: inspection-record terms only, not a complete hire agreement. The rental operator should have the wording checked for its business, jurisdiction and existing agreement before use.

Purpose and scope	This record describes accessible visible condition at the stated handover. It does not replace mechanical testing, roadworthiness checks, insurance documents or the rental agreement.
Review and corrections	Both parties should be given an opportunity to review the record. Add disputed observations, missed damage and inspection limitations before handover where possible. Keep a dated record of later corrections.
Charges and responsibility	This inspection record alone does not agree a damage charge or establish liability. Any proposed charge should be explained with supporting evidence and the applicable rental agreement. Acknowledgement does not waive statutory rights.
Copies and evidence	Provide a copy of the record to the customer. Keep the original evidence securely under the operator's retention policy and privacy notice. Avoid capturing unrelated people or personal belongings.
Suggested acknowledgement	I have had the opportunity to review this visible-condition record and add comments. My acknowledgement confirms receipt and review, not automatic acceptance of liability or a charge.
Customer comments / disputed observations	Not obtained - demonstration only
Customer name / signature / date	Not signed - demonstration only
Inspector name / signature / date	Not signed - demonstration only
Agreement and privacy notice references	To be supplied by the rental operator before live use

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Sources and template notes**8. Supporting guidance**

BVRLA - Rental top tips	Collection and return checks; recording existing damage. https://www.bvrla.co.uk/home/consumer-advice/rental-top-tips
CMA - Selling car rental: complying with consumer law	Clear information about charges, deposits and excesses. www.gov.uk/cma-cases/car-rental-intermediaries
GOV.UK - Check your vehicle is safe to drive	Roadworthiness responsibilities and vehicle safety checks. https://www.gov.uk/check-vehicle-safe
Review date	09 October 2026

Sources inform the guidance; they do not approve or endorse this template. The sample inspection terms are proposed wording, not quoted terms from these organisations.