

Insurance Claim Inspection

An insurance claim inspection: policy and claim details, the property pinned by GPS, cause and peril, each area of damage as a space with photos, measured size, water line and cost, contents, emergency works, cover notes and the reserve against the estimate.

1. Claim

Project

Client

Site *

Site address

Property location

Mark it at the front door. For flood or storm claims it places the property against flood maps and neighbouring claims. Tap Mark current location on site. It saves the coordinates, a grid reference and the accuracy.

Inspection date *

Time

Inspector or adjuster *

Claim number *

Insurer

Policyholder

Date of loss

Days from loss to inspection (if applicable; worked out automatically in the app)

If applicable: The date of loss is after the inspection date. Check both dates.

Who was present at the inspection

Peril * (choose one)

- ☐ Escape of water
- ☐ Storm
- ☐ Flood
- ☐ Fire
- ☐ Theft
- ☐ Accidental damage
- ☐ Subsidence
- ☐ Impact
- ☐ Malicious damage
- ☐ Other

Circumstances as described

Is the cause confirmed? (choose one)

- ☐ Yes, seen on site ☐ Not yet: further investigation needed ☐ Disputed

Police crime reference (if applicable)

Weather capture

Digital form: use Record current conditions. On paper, record date/time, temperature (°C), wind (mph and direction), conditions and source. Keep observed conditions separate from forecast estimates.

2. Damage

Areas (copy this block for each one)

Room or area *

Damage

Height of the water or tide mark above the floor (m) (if applicable)

Measure from a photo of the wall with a door in it, or use a tape. Measuring from a photo gives an estimate.

Width of the damage (m)

Measure from a photo with a door or another known size in the same plane, or use a tape. Measuring from a photo gives an estimate.

Length or height of the damage (m)

Area damaged (m²) (if applicable; worked out automatically in the app)

Estimated cost (£)

Photos (photos: attach, or note the file names)

Areas inspected (worked out automatically in the app)

Total area measured (m²) (worked out automatically in the app)

Building damage estimate (£) (worked out automatically in the app)

Highest water or tide mark (m) (if applicable; worked out automatically in the app)

Contents damaged (item, age, condition, proof of ownership)

Contents claimed or estimated (£)

Building and contents estimate (£) (worked out automatically in the app)

Have damaged items been kept for inspection?

☐ Yes ☐ No

Walk Cam: damage walk-round

Walk Cam video walk-through: available in the SiteSurvey app only.

3. Emergency works and next steps

Emergency works done to stop further damage

Is alternative accommodation needed?

☐ Yes ☐ No

Cover and policy notes (excess, conditions, anything to check)

Reserve (£)

Reserve less the estimate (£) (if applicable; worked out automatically in the app)

If applicable: The reserve is lower than the building and contents estimate on this form. Review the reserve, or note why it differs (for example the excess or items not covered).

Next steps (drying, contractors, specialist reports)

Policyholder name

Policyholder signature

Completed by *

Signature