

Hand Hygiene Audit

Observation audit using WHO's five moments: each opportunity, the staff group, what was done, a compliance percentage, facilities and feedback to the team.

1. Details

Where and when you observed.

Project

Filled in from the project in SiteSurvey.

Provider

Home or service *

Address

Date of audit *

Auditor

Ward, unit or area observed

Observation started

Observation ended

WHO's five moments for hand hygiene: before touching a patient; before a clean or aseptic procedure; after body fluid exposure risk; after touching a patient; and after touching patient surroundings.

Record what you see, by staff group and not by name. Tell the team you are observing: the aim is to improve practice, not to catch people out.

2. Observations

One entry for each opportunity you see.

Opportunities (copy this block for each one)

Staff group * (choose one)

- ☐ Nurse
☐ Care assistant
☐ Doctor
☐ Therapist
☐ Domestic or housekeeping
☐ Student
☐ Visiting professional
☐ Other: _____

Moment * (choose one)

- ☐ Before touching a patient
☐ Before a clean or aseptic procedure
☐ After body fluid exposure risk
☐ After touching a patient
☐ After touching patient surroundings

What did they do? * (choose one)

- ☐ Handrub ☐ Soap and water ☐ Missed

All surfaces of the hands covered? (if applicable)

- ☐ Yes ☐ No

Bare below the elbows, with no wrist jewellery?

- ☐ Yes ☐ No

Gloves (choose one)

- ☐ Not worn ☐ Worn and changed correctly ☐ Worn in place of hand hygiene

Opportunities observed (worked out automatically in the app)

Missed (worked out automatically in the app)

Compliance (%) (if applicable; worked out automatically in the app)

3. Facilities

Whether staff have what they need.

Alcohol handrub is available at the point of care (choose one)

- ☐ Yes ☐ Partly ☐ No ☐ Not applicable

Handwash sinks are clean, accessible and used only for handwashing (choose one)

- ☐ Yes ☐ Partly ☐ No ☐ Not applicable

Liquid soap and paper towels are stocked at every sink (choose one)

- ☐ Yes ☐ Partly ☐ No ☐ Not applicable

Foot-operated bins are at every sink (choose one)

- ☐ Yes ☐ Partly ☐ No ☐ Not applicable

Hand hygiene technique posters are displayed (choose one)

- ☐ Yes ☐ Partly ☐ No ☐ Not applicable

Hand cream is available for staff (choose one)

- ☐ Yes ☐ Partly ☐ No ☐ Not applicable

Notes

4. Feedback and actions

Tell the team the result on the day.

Have you fed the result back to the team?

☐ Yes ☐ No

Good practice seen

Actions, who and by when

Next audit due

Auditor name

Auditor signature

Manager or nurse in charge

Manager signature